

Survey Contest Rules
The Apartment Association of Greater Los Angeles - Customer Experience Survey Contest
Official Contest Rules and Regulations

1. HOW TO PARTICIPATE

1.1 Contest Period:

The Apartment Association of Greater Los Angeles' Customer Experience Survey Contest ("Contest") will begin on 12:00 AM (PST), January 1, 2018 and end on 11:59 PM (PST), March 31, 2018.

1.2 Contest Entry and Entry Limits:

To enter the Contest, there is no purchase required. Entrants must provide their email address via the online survey form using the link <http://www.aagla.org/survey>. Upon fully completing the online form requesting their email address, individuals will receive one (1) entry into the Contest. While individuals may complete the form as many times as they like, only one (1) entry per email address per household will be accepted for the drawing.

Restrictions

Only entries made or received before the end of the Contest Period will be eligible to win one of the five (5) prizes (defined below). While individuals may fill out entries to enter the contest multiple times without restriction, only one entry per email address per household will be accepted for the drawing to win a prize. This Contest is only open to current members of the Apartment Association of Greater Los Angeles. By entering the Contest, you represent and warrant that you have read and accepted these Rules and Regulations, and understand that you may be contacted by the Contest Sponsor for the sole purpose of informing you that you are the winner and how to receive your prize. The use of any device and/or software to automate the entry process is prohibited.

1.3 Awarding of Prize:

Subject to the Rules and Regulations of the Contest, members completing the survey are required to retain their sales receipt for validation should they be selected for the chance to win a prize.

2. PRIZES

2.1 Prizes:

There will be a total of five (5) random drawings producing five (5) winners of one (1) prize each per drawing. The total value of each prize consists of one (1) \$100 Starbucks Gift Card (the "Prize" or "Prizes"). Gift Cards cannot be exchanged or redeemed for cash or combined with any other offer and are subject to stated terms and conditions. No substitution, transfer, or cash equivalent for Prizes, except that Sponsor, in its sole discretion, may substitute a Prize for one of equal value. Limit ONE (1) Prize per person/ /household. Winners are solely responsible for all costs, incidentals, and any other expenses not specifically mentioned as being included. All federal, state and other tax liabilities are

the sole responsibility of the winner. The Prize must be accepted as awarded. No substitution or transfers of the Prize will be allowed.

2.2 Prize Draw:

Five (5) random draws for the Prizes will take place on or about Monday, April 2, 2018. Drawings shall take place at approximately 10:00 AM (PST) at the offices of the Contest Sponsor. The draw will be carried out by the Contest Sponsor, the judge of this Contest, whose decisions are final and binding. All the eligible entries received during the Contest period will be subject to a random draw to select the potential winners. Within one (1) week following the Contest Drawing Date, the Contest Sponsor will contact the potential winner email at the email address used to enter the Contest. Should the potential winner not reply to Contest Sponsor by e-mail or telephone within seven (7) business days, or the potential winner does not otherwise comply with the Contest requirements, that potential winner will be deemed to have forfeited any rights to his or her Prize and Contest Sponsor will have the right to select an alternate potential winner from among the remaining eligible entries. Before being officially declared a contest winner, a selected entry must be verified by Contest Sponsor. Contest Sponsor reserves the right to require proof of age and compliance with these Official Contest Rules prior to awarding any Prize. The Contest Sponsor retains the right, in its absolute discretion, to make substitutions of equivalent kind or value in the event of the unavailability of the Prize for any reason. The decisions of Contest Sponsor on all issues relating to the Contest will be final and binding on all entrants.

2.4 Claiming the prize:

Winners shall be required to present themselves at the offices of the Contest Sponsor or provide the Contest Sponsor with their name and mailing address to claim the Prize.

2.4 Odds:

The approximate odds of being randomly selected for a potential winning is (based on the average total number of correctly completed surveys received on-line during the Contest Period). The exact odds of being randomly selected for a potential winning depends on the total number of correctly completed surveys received on-line during the Contest period.

3. GENERAL RULES

3.1

All Prize claims are subject to verification by the Contest Sponsor and/or its designated representatives.

3.2

The Contest is open to all members of the Apartment Association of Greater Los Angeles visiting the necessary online link and fully completing the survey, except employees of, a member of the immediate family of an employee of the Apartment Association of Greater Los Angeles.

3.3

All survey questions must be answered for entry. Any attempted form of entry other than as described herein is void.

3.4

The Apartment Association of Greater Los Angeles will be the sole and final reference source in validating the Prize claim.

3.5

All surveys and entries become the property of the Apartment Association of Greater Los Angeles. Neither the Apartment Association of Greater Los Angeles nor any organization involved in organizing the Contest shall be responsible for any Contest documentation that is unreadable, illegible, incomplete, lost, stolen, misdirected, not received, destroyed, or delayed for any reason whatsoever.

3.6

The Apartment Association of Greater Los Angeles is not liable for faulty computer components, software, or links, the loss or nonexistence of communications capability, or faulty, incomplete, incomprehensible, or erased computer or network transmissions that render a Contest entrant ineligible for the Contest. The Apartment Association of Greater Los Angeles is also not liable for any damage or loss that may be caused directly or indirectly, in whole or in part, by the downloading of any software or form or the transmission of any information with regard to entering the Contest.

3.7

Any personal information supplied by entrants to Contest Sponsor or its affiliates will be subject to Contest Sponsor's Privacy Policy. Thus, except where prohibited by law: one (1) entry and/or a winner's acceptance of the Prize constitutes permission for the Contest Sponsor to use a winner's name/address (city and state), photo, likeness, biographical information, statement, voice for advertising/publicity purposes worldwide and in all forms of media (including posting on www.groceryoutlet.com), in perpetuity, without further notice to or compensation in connection with said Contest or the prize awarded and (2) Contest Sponsor has the right to modify, edit, adapt, electronically alter, use, assign and/or dispose of such Entries and/or Surveys however it sees fit and for any purpose without any notice or compensation to entrant or any third parties.

3.8

The Apartment Association of Greater Los Angeles reserves the right to cancel, terminate, or suspend this Contest, at its sole discretion, in the event a computer virus or bug, unauthorized human intervention, or any other occurrence beyond their control which corrupts or adversely affects the administration, security, or normal operation of the Contest.

3.9

By entering, Contest entrants agree to abide by the Contest Rules and Regulations and the decisions of The Apartment Association of Greater Los Angeles which is final. The Apartment Association of Greater Los Angeles will not be responsible for cash register tapes lost or destroyed. The Apartment Association of Greater Los Angeles reserves the right to change or alter any of the Contest Rules and Regulations or to cancel the Contest at any time.

3.10

The personal contact information entered on the form to enter the Contest will be used in compliance with the Apartment Association of Greater Los Angeles' Privacy Policy. For more information, go to https://aagla.org/wp-content/uploads/2017/01/Privacy-statement-AAGLA-v2_new.pdf.

3.11

By participating in the Contest, participants agree to release, discharge, and hold harmless the Apartment Association of Greater Los Angeles, and its employees, directors, members, and affiliates, as well as any advertising companies, promotion agencies, or other individuals engaged in the development or execution of this Contest from any liability, claims, losses, and damages arising out of or relating to their participation in this Contest or the acceptance, use, misuse, or possession of any Prize received in this Contest. Furthermore, each winner agrees to sign a liability waiver form to this effect. The liability waiver will also include an authorization to use the winner's name for advertising purposes.

To request a list of winners or for any other questions regarding this Contest, contact:

The Apartment Association of Greater Los Angeles
621 South Westmoreland Avenue
Los Angeles, California 90005
Telephone: (213) 384-4131